



NIA Lusail Home School Agreement and Parent Code of Conduct

The purpose of this code of conduct is to provide guidelines to all parents, carers, and visitors to NIA Lusail regarding expected conduct. This is to ensure we continue to promote an atmosphere of mutual respect and understanding across the school community.

All NIA Lusail staff have the right to work in an environment free from verbal or physical harassment or intimidation of any kind. We therefore kindly ask that you adhere to the following:

- Respect all staff at all times, regardless of their background, ethnicity, or position
- Treat all staff with the courtesy you would expect in return
- Ensure that the tone used in communication is appropriate at all times
- Be patient if waiting to be seen, and follow school procedures
- Conduct all interactions in a professional manner, recognising that we are here to support you

We must recognise that children observe adult behaviour and model their actions accordingly. It is therefore essential that we set a positive example in how we communicate and interact.

We expect parents, carers, and visitors to:

1. Always adhere to all school policies and procedures, recognising that these are in place to ensure the safety, wellbeing, and smooth running of the school. Parents and carers are expected to comply fully and understand that they will be held accountable for their own conduct and that of their children
2. Work positively in partnership with teachers and school leadership
3. Treat all members of the school community with respect and set a positive example
4. Clarify any concerns with the relevant staff member to ensure a fair and constructive resolution
5. Support the school in addressing any behaviour concerns appropriately
6. Build positive relationships with staff to support the best outcomes for students
7. Make appointments when raising concerns, initially through the Class/Form Tutor, followed by the Head of Year or relevant member of staff
8. Represent the school positively within the wider community and avoid raising concerns on social media
9. Respect confidentiality and the privacy of staff and students
10. Allow time for concerns to be investigated internally before escalating externally
11. Treat the school environment with care and respect, ensuring that buildings, facilities, and resources are always used appropriately
12. Ensure appropriate supervision of children before and after school, recognising that the school's duty of care applies during official school hours and designated supervision times only

NIA Lusail will not tolerate the following:

1. Disruptive behaviour that interferes with teaching, learning, or school operations
2. The use of aggressive, offensive, or inappropriate language
3. Threatening behaviour or physical harm towards any member of the school community
4. Damage to school property or misuse of school facilities
5. Abusive or threatening communication via email, phone, or written correspondence
6. Defamatory or harmful comments about the school or individuals on social media
7. Directly approaching or reprimanding students regarding incidents

Sanctions

Should any of the above behaviours occur on school premises, appropriate action will be taken. This may include restrictions on access to the school site or, in serious cases, further action in line with school policy and local regulations.

We thank all parents and carers for their continued support in maintaining a respectful and positive school environment. Please ensure that anyone responsible for collecting students is also aware of this code of conduct.

Declaration

By signing this document, I confirm that I do so on behalf of both parents of the named child(ren). I further confirm that I accept responsibility for ensuring that all individuals associated with our family, including nannies, drivers, or any authorised person interacting with the school on our behalf, are fully aware of and comply with the expectations outlined in this agreement and code of conduct.

Name(s) of child(ren):

1. _____ Class: _____
2. _____ Class: _____
3. _____ Class: _____
4. _____ Class: _____

Name of parent: _____

Signed: _____ (Parent)

Date: _____